

HILLINGDON WOMEN'S CENTRE

ANNUAL REVIEW
2023-2024



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A WORD FROM THE CENTRE MANAGER

This year has brought significant change to the charity, with the departure of former Centre Manager and my mentor, Vicky Lechuga, who led with passion for five years. Additionally, Sandra Robins stepped down as Chair Trustee, with Neeta Desor appointed in her place at the November AGM.

When I became Centre Manager in October, I knew I had big shoes to fill! Having been with Hillingdon Women's Centre for five years in various roles, I'm deeply committed to our mission and proud of what we've achieved together in this time.

It's been a busy and productive year, with new funding allowing us to expand services in response to rising demand for Domestic Abuse support. Unfortunately, the cost of living crisis continues to affect many women. This year we have seen that 81% of those accessing our services are Domestic Abuse survivors—the highest number we've seen. This underscores our vital role as a specialist provider of trauma-informed Domestic Abuse support.

This year we've strengthened our community engagement, working closely with partners to deliver targeted support to the women most in need. Our fundraising strategy now focuses on sustainability, ensuring we can continue to provide essential services over the long term.

In my first year as Centre Manager, I've had the privilege of seeing our team grow stronger, and more established, whilst remaining deeply committed to our shared vision of empowering the women of Hillingdon. None of the achievements highlighted in this report would have been possible without the dedication of our staff, volunteers, and trustees and I'm excited to see how we continue to evolve in the coming year.



MELANIE ASTON

HWC Centre Manager



“

With women
behind you,
you feel more
secure

STRENGTH TO STRENGTH

Our Strategy

In late 2023, during our last Annual General Meeting, we were pleased to launch our new strategic plan, *Strength to Strength*. This is in recognition of the major changes and successes we have made through our previous plan and our desire to keep building on that in support of our community.

Our plan for the next five years (2023 – 2028) is about consolidation and growth. We want to ensure that we continue to deliver our full range of services for the foreseeable future, and where appropriate, we want to grow those services to meet the needs and demands of the community. One new area of focus for this strategic plan is to explore what we can do to raise awareness of domestic abuse and move to prevent occurrences of it.


Our vision is for a world where all women can lead safe, independent, and thriving lives.

Our mission is to provide a confidential, safe, and welcoming space for all women in Hillingdon and surrounding areas. We are a place where women can access information, tools and holistic support. We are run by women, for women, and will collaborate with other agencies in the community.

We will uphold the following core values as we work to achieve our mission in pursuit of our vision.

- We treat everyone, colleagues, service users, and contractors, with respect as we would expect to receive in return.
- We are compassionate and empathetic to all women who come to us for support.
- We operate with integrity striving always to do what is right.

Our Strategic Goals

-  **Service Delivery**
To provide consistent professional, informative services including a safe, non-judgemental, and confidential environment to users, signposting to local relevant partners where appropriate.
-  **Our Staff**
To provide our staff with a safe, supportive, and collaborative environment and ensure that their well-being and development needs are met.
-  **Partnerships**
To engage and work with relevant partners to develop synergies to achieve the aims of HWC and to benefit women in the community.
-  **Funding**
To have an established financial plan that ensures an income that exceeds the predicted expenses and establishes a reserve fund for unplanned expenses.
-  **Prevention**
To educate and raise awareness of Domestic Abuse and its presentation by working with the local community, professionals, other organisations, and educational establishments using a range of mediums including social media to help deliver a culture change.

OUR COMMUNITY: THE WOMEN WE SUPPORT

Top 5 Most Commonly Spoken Languages (after English)

1. Urdu
2. Arabic
3. Punjabi
4. Farsi
5. Bengali

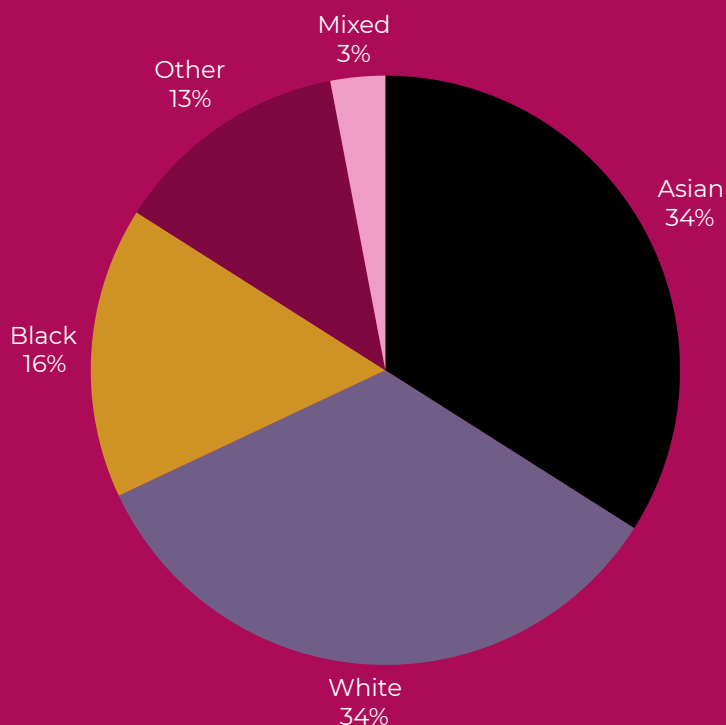


Figure 1. Service user ethnicity per our equality monitoring form

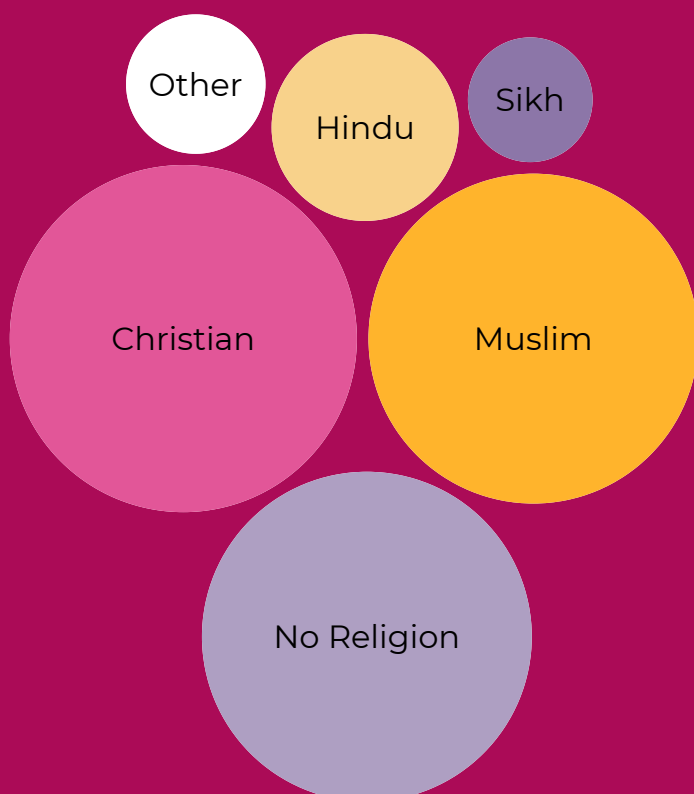


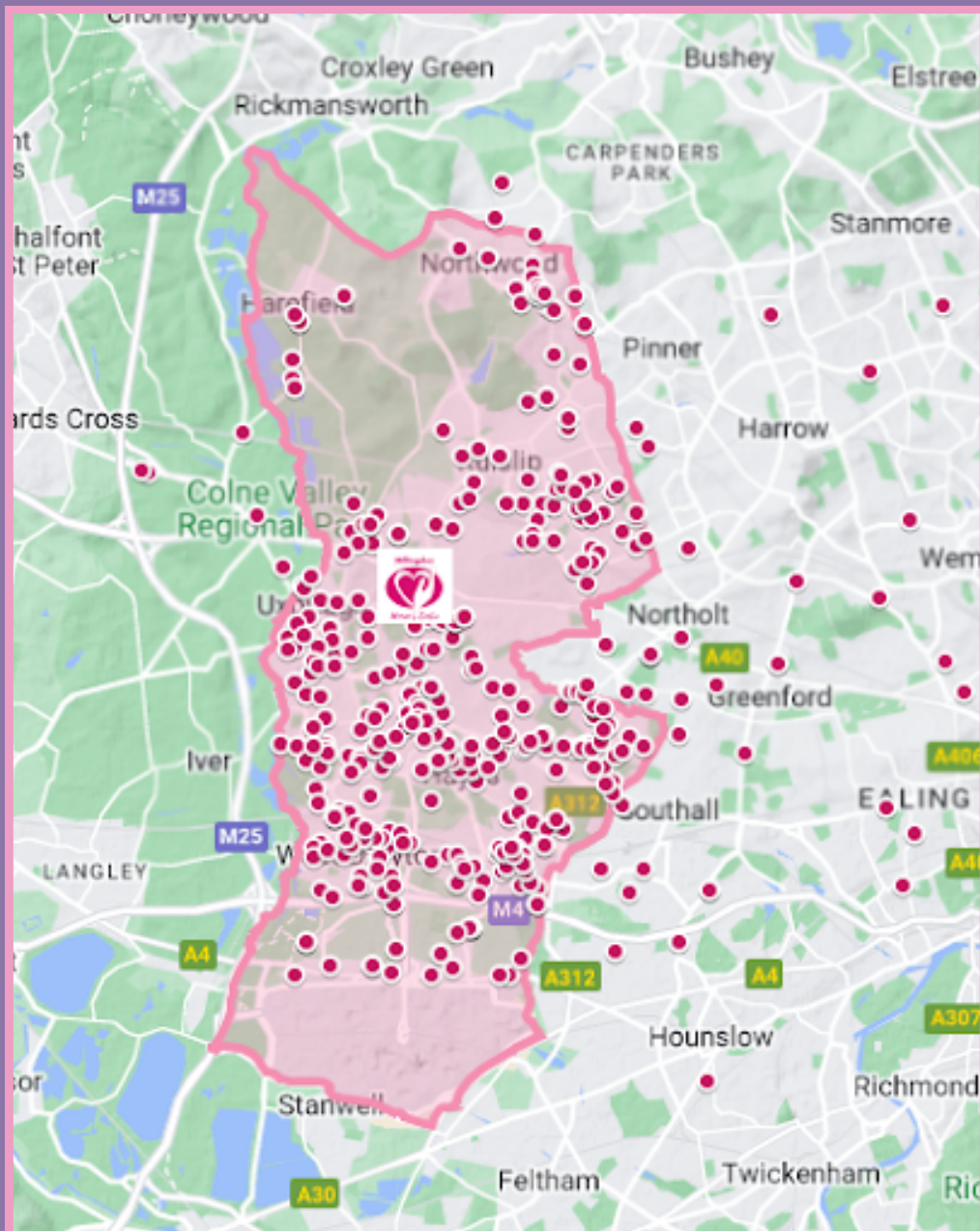
Figure 2. Service user religion

28%

of our service users identify as having a disability

OUR COMMUNITY: THE WOMEN WE SUPPORT

Here's an overview of where our service users live; most within the borough of Hillingdon while others come from surrounding areas including Ealing and Hounslow.



OUR SERVICES

During 2023-2024, we provided support, signposting, information and advice to 906 women. This includes both one-off and signposting interventions and direct long-term support through casework.

Our generic and specialist advisors provided targeted casework to **366 women**. These areas of support include: housing, welfare benefits, emotional support, access to legal advice, employability and crucially, Domestic Abuse (DA) specialist support and our DA recovery programme.

We delivered 1,702 one-to-one direct interventions to service users across all 1:1 services (10% increase on the previous year).

Our extensive experience includes supporting victims and survivors of Domestic Abuse (DA) both during and after a crisis, with over **81%** of our service users having experienced domestic abuse. Our Caseworkers deliver specialist one-to-one DA support and a six-week group-based recovery programme for survivors. Additionally, we provide Information, Advice, and Guidance services for women facing challenges related to welfare benefits, finance, legal issues, well-being, and housing. We also host community and group activities such as workshops and events through our Women's Hub.

During this period, 49% of all referrals came through professionals (a 44% increase from the previous year).

The remaining 51% of enquiries came from women directly. Around 40% of these women heard about us via word of mouth, a testament to the trust and recognition our organisation has built in the community. Moreover, there's been an uptick in women finding us through digital channels, such as social media, indicating a growing engagement with our online presence.

Across the year, over 50 different professional agencies referred women to Hillingdon Women's Centre.

As feminists committed to championing social justice and challenging inequality, we offer services that directly support women's lives. Our trauma-informed, holistic approach is central to our work. We've built strong relationships with statutory agencies, the third sector, and community groups. This network enhances collaboration, resource sharing, and collective efforts to address the diverse needs of women in the borough and surrounding areas.

DOMESTIC ABUSE SERVICES

Domestic Abuse Specialist Support

Our Domestic Abuse Caseworkers provide crucial one-to-one support to women in crisis by offering essential information and resources to help them make informed decisions. They offer practical advice, dispel myths, and create tailored safety and action plans based on each woman's unique needs and risk level.

Adopting a holistic approach, the Caseworker ensures comprehensive support for each individual case. She follows established procedures, including initial assessments with the SafeLives Risk Assessment and the Empowerment Star assessment. Based on these assessments, the Caseworker collaborates with the service user to develop a personalised safety plan, which may involve arranging safe accommodation, accessing legal advice, and coordinating with relevant agencies such as children's services or the police.

Action plans are designed to address immediate needs while considering the victim's preferences and adhering to safeguarding procedures. This focused support not only addresses immediate crises but also lays the groundwork for long-term solutions, empowering women to move beyond abuse.

We provided 500 hours of support for victims/survivors

295 women accessed Domestic Abuse services

Our DA team delivered 1,080 support interventions (both in person and remotely)

DA Specialist Support Star Data

We collect data through the Star Outcomes tool which measures the journey of women who engage in our support longer term. We obtain a picture of their circumstances during their initial appointment and use this as a baseline assessment. We review progress with them as they continue to access our services.

100% of women accessing DA Caseworker support have progressed in at least 2 outcome areas of the Star during this period. This means they have reported a positive change in their circumstances compared to their initial baseline assessment.

Additionally, **94%** have made progress in over 3 outcome areas. These outcomes are very encouraging for us as a service and enable the individual to reflect and acknowledge every important and valuable step she has taken in her journey as she builds a new life.

The outcome areas with the most significant progress over the last year are:

* Support Networks

78%

* Empowerment & Self-Esteem

86%

* Legal Issues

77%

* Safety

77%



Pathways to Healing

Pathways to Healing is a six-week course of Domestic Abuse recovery workshops that support survivors as they move forward in their lives free of violence. We encourage women to consider how abuse has impacted their lives and recognise that they are not to blame. We offer support, strategies, and resources to foster resilience, be strength-focused, and create goals for the future. All sessions were delivered by two specialist facilitators.

Between April 2023 and March 2024, we successfully delivered 4 cycles of Pathways to Healing, which is now moving into its fourth year of delivery since its inception. We continue to adapt the content as a response to the needs of survivors and the facilitators undertake regular training to ensure their skills are maintained. This year, we registered **35 women** for Pathways to Healing.

100%

of PTH participants stated that the programme met and often exceeded their expectations

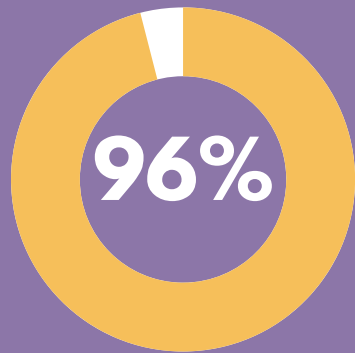
100%

of PTH participants agreed that they could now recognise the warning signs of controlling behaviour

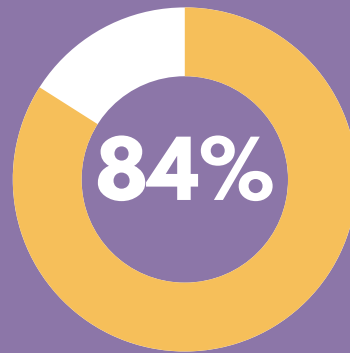


Pathways to Healing Star Data

The data below, drawn from Outcomes Star, highlights the significant improvements women experienced in various areas of their lives as a result of the Pathways to Healing programme.



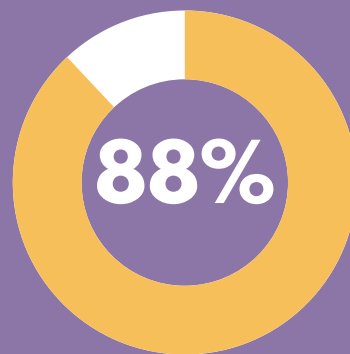
**empowerment
and self esteem**



**health and
wellbeing**



**support
networks**



safety



...It brought clarity to what I'd been through and also made me see I wasn't alone. I was still prone to thinking that I'd exaggerated what had happened to me and my kids but that has gone now. Being believed and validated for the very first time was an incredible gift.

GENERALIST INFORMATION, ADVICE & GUIDANCE (IAG)

Generalist Advisory Service

Our Generalist Information, Advice, and Guidance (IAG) service has provided longer-term support to over **106 women**. Support Advisors offer practical help in critical areas including welfare benefits, housing, education, health and wellbeing, and debt management. They also facilitate referrals to solicitors and additional services such as counselling and mental health support. Given the significant overlap with Domestic Abuse, many of the issues addressed through our IAG service are linked to the long-term impacts of abuse.

Support Advisors provide one-on-one assistance, beginning with an initial assessment to identify urgent needs and create a tailored action plan to achieve the woman's goals for as long as necessary. Housing is the most frequently reported concern among our service users, followed by issues related to benefits, emotional support, and debt and finance. To enhance our service, we have reintroduced drop-in sessions this year too.

In addition to personalised support, we handle over 500 general enquiries annually. These short-term interventions ensure that anyone contacting the centre, whether by phone or in person, is appropriately directed to the relevant services.



My caseworker helped me recognise myself



Legal Advice

Collaboration with legal services is essential to our work at HWC. We have maintained strong partnerships with solicitors who provide expertise in family law, immigration, and housing. The majority of our legal referrals are for Family Law (45%), followed by Housing (39%), Immigration Law (11%), and other legal services (2%). **This year, 172 women accessed our service for legal advice referrals.**

Housing

Our partnership with the Local Authority's Housing Team has been invaluable this year. A Housing officer attends a weekly drop-in clinic at our centre to assist survivors of Domestic Abuse with their housing issues. This service has seen high demand, and we look forward to continuing this partnership in the coming year.

“

What the women's centre does for me, is give me the confidence to trust myself

”



HWC IN THE COMMUNITY

The Women's Hub

The Women's Hub, funded by the Greater London Authority through Civil Society Roots 3, is a project that aims to support women-led community groups in Hillingdon by securing venues for group meetings, encouraging networking and collaboration, and building capacity for the facilitators, so that they may work toward greater self-sufficiency for their groups. Through the CSR3 programme, we have supported three groups: Austin Sewing Club, Afghan Women's Support Group and Hinda's Fitness Club.

These groups provide a vital network and support systems for women in the borough who might otherwise not have one. Reflecting the diverse borough in which we live and work, these groups were formed out of a need not being met elsewhere.

The women who lead these groups often experienced what many of their members have - isolation, loneliness, mental health struggles, domestic abuse - but did not have any type of outlet or support network. Therefore, they wanted to create a safe space for women to come together, share experiences, learn new skills, and develop friendships. The values held by the facilitators in establishing their groups align with that of HWC, so it was a natural extension of our charity's core objectives to work alongside these groups and support them however possible.



“

I was amazed how readily they treated me like a sister and a long-established friend from the very first day. I have never experienced such acceptance and friendliness like this before in all the groups I have attended throughout my life.

”



Positive Energy

Positive Energy is a weekly group that enables women to focus on their well-being, understand the power of positive thinking and find support in each other. In the past year, we've brought in a volunteer to lead the weekly sessions and as a result, we've seen an increase in the group's popularity.

Marianna Portela is a storyteller, with years of experience leading women's groups. She utilises the power of storytelling to help our service users express themselves, process their experiences and develop camaraderie. Over 40 Positive Energy sessions were delivered at the centre to reduce isolation and encourage empowerment through wellbeing and self-care activities. Across the year this group has had over 50 unique service users in attendance.

Volunteering

We had the pleasure of hosting eight volunteers at the centre, spread over a variety of roles, including student social workers from Middlesex University, Trainee Support Advisors/Trainee Domestic Abuse Caseworkers, and Art Therapy Trainees from Brunel University. Volunteers play a vital role in our operations and we are proud of the volunteer programme we have developed over the years.

Art Therapy

HWC has always had a strong relationship with our neighbours at Brunel University, collaborating on different events in the borough over the years. Most recently, we've had the exciting opportunity to expand our working relationship, with Art Psychotherapy Trainees completing one of their placements for their Master's programme at HWC.

The trainees host group art therapy and 1:1 sessions, offering a new form of healing and a way to express oneself that many of our service users have not experienced before. We look forward to welcoming Brunel's Art Psychotherapy students for years to come.

“When I first came to the centre, I didn't know my rights; getting advice here helped me get *organised*”



HELEN'S STORY

****We have anonymised all details and obtained consent from the service user to share her story. This case study has been written by the DA Caseworker who supported Helen.***

Helen* is a South African Citizen, brought to Ireland at the age of 8, by her mother. Her mother did not make any applications for her to stay in the country, making Helen an overstayer who could be deported at any moment. Helen entered an abusive marriage at the age of 23 in Ireland, in which she had three children, one who was adopted into another family and two that had been taken from her by her in-laws. She was physically, emotionally and financially abused and isolated in her marriage, where she was forced to take drugs and alcohol. She managed to flee the home but, when she arrived in Hillingdon, she came to the care of her mother, who was also controlling and abusive.

Our initial steps were to look more into her immigration status to ensure no avenues had been missed. After searching and speaking with solicitors, they identified that she would no longer be eligible for the MVDAC (Migrant Victims Domestic Abuse Concession) which presented challenges, equally, we were also particularly concerned about her overstayer status. We worked with the solicitor to clearly explain the options available to her.

At the same time, the abuse from her mother was worsening, and Helen had no money to fund leaving the house. We worked tirelessly to secure a No Recourse accommodation, who agreed to house her for three months and give her a weekly subsistence. With the immediate safety risk reduced, we could focus more on securing further immigration advice. With our support, by working with the solicitor, she was approved for temporary permission to stay.

In addition to these immigration and safety risks, Helen disclosed declining mental health from the outset. On two occasions before coming to HWC, she had attempted suicide and needed hospital treatment. She came to us feeling very stuck, as though she had no way out. To help ease her mental health difficulties, we put her forward for individual sessions of Art Therapy based at the centre. We also encouraged her to attend our weekly Positive Energy group, which gave her some freedom and joy and increased her support networks. Although this was a good start in terms of getting her mental health back on track in the short term, we still needed to take more action to help her. Therefore we made the necessary external referral to DA counselling to work through her trauma, which she reports helped her greatly.

Helen now lives in a happier household with other survivors of abuse, with support and guidance for her psychological and physical health.

CELEBRATING HILLINGDON WOMEN

International Women's Day 2024

It was another beautiful celebration of women in Hillingdon on International Women's Day at the Beck Theatre. The day was filled with moving performances, informative talks and fun presentations. Our partners at the Beck Theatre are the most gracious hosts and ensure we put on the best event possible for our community. Centre Manager Mel was our host for the day and also presented on HWC's 'herstory', current services, and finally a short video put together by the team to showcase a behind the scenes look at our centre. Stallholders from other local organisations provided information about their services to guests and we had a delicious lunch catered by a local South Asian restaurant. We're fortunate to organise this event each year with the support of our community partners and look forward to doing it all again in 2025!



THE DIFFERENCE WE ARE MAKING

The services offered by Hillingdon Women's Centre have a profound impact on the lives of countless women residing in Hillingdon and nearby areas. Our person-centred and trauma-informed approach seeks to amplify women's voices and empower them to make informed decisions. Guided by our strategic vision, we remain steadfast in our commitment to treating everyone with the respect they deserve. Compassion and empathy remain at the heart of everything we do, as we continue to uphold the highest standards of integrity in our pursuit of what is right.

97% of women who completed our satisfaction survey felt that they had been listened to and understood by the caseworker supporting them.

Our team is spending longer working holistically with women overall. The total number of 1:1 interventions increased by 10% and time spent with women increased by 8%.

100% of women who completed our general service user satisfaction survey upon visiting the centre stated that they felt safe and welcomed by staff and that the information they were given was useful to their decision-making.

At HWC, we are fully dedicated to providing a safe and supportive environment. As the only establishment of its kind in North West London, we offer women a place where they can seek help without fear of judgement. Through a variety of tailored interventions, we have successfully fostered empowerment, boosting women's self-esteem and confidence, which contributes to their overall well-being. Understanding the importance of financial independence, we equip women with the skills and resources they need to achieve economic stability. Our comprehensive services enable women to take control of their futures, leading to greater autonomy and self-sufficiency.

How we continue to adapt

This year, our collaboration with the Local Authority (LA) has enhanced our ability to support women with housing needs. A housing officer now is based weekly at the centre, focusing on Domestic Abuse (DA) service users. This partnership has improved our handling of housing issues and expanded our expertise. Our strengthened ties with solicitors across various legal areas have also led to better and faster outcomes for women.

We've seen a rise in disclosures of financial abuse, particularly since the Cost of Living crisis, with women facing issues like debt and restricted access to their own money. Cases involving gambling addictions among perpetrators have also increased, complicating financial abuse situations. As such, Caseworkers are supporting more with debts, transitioning from joint to single benefit claims, and guiding service users on how to open their bank accounts. We recognise that we cannot advise in all areas, but we continue to upskill and develop our knowledge to do as much as we can to support women to thrive.



... there is no way I will go back. I understand more clearly what was happening now and I know from listening to the other women that though it is hard, it is possible to escape.



EMPLOYEE SPOTLIGHT



Meet Bola Taiwo, HWC's Phone and Communications Administration Officer and Support Advisor. Bola joined the team in October 2021 after a career break where she focused on raising her children. *"I was a volunteer at different agencies including Home-Start Hillingdon and Hillingdon Law Centre, but I felt like I had much more to offer."* She saw the advert for the Phone and Communications Admin Officer, decided to apply, and the rest is history!

Bola is the first point of contact for women who seek our support, whether it's via phone, email, or dropping into the centre. She acknowledges how crucial this role is, stating, *"I understand it takes a lot of courage for the women to be able to pick up the phone or walk in to seek help."* Bola prioritises empathy when greeting potential service users, ensuring they feel heard and understood, even if we aren't able to help their particular situation.

Bola's legal background and general knowledge of all the services we provide led to her supporting the caseworkers with their individual cases. Being this powerhouse of knowledge, it only made sense that Bola was able to expand her role at the centre, now as a Support Advisor, providing clients with general information, advice, and guidance related to housing, benefits, debt, form-filling and much more.

When asked what she loves most about working at Hillingdon Women's Centre, Bola said, *"It's easy to approach your colleagues to ask for help. Everyone looks out for each other's growth."* As a small team, we need to work closely together to ensure the best outcomes for our clients. On this topic, Bola added, *"If we're not working together as a team, it's not going to reflect well on the centre; so we all try to work hand in hand."*

Bola has grown in confidence since starting at HWC and is proud of all she's accomplished, but most of all, *"I feel safe,"* she said.



CHALLENGES & LESSONS LEARNED

This year highlighted the necessity of focusing on securing long-term, larger funding sources to ensure our future sustainability. We have made significant progress in this area by dedicating staff to fundraising and implementing our strategic goals. Moving forward, we will continue to seek additional funding streams to sustain our current projects.

Our services have continued to grow and thrive despite various challenges. The cost of living crisis has significantly impacted the financial circumstances of our service users. To address this, we plan to enhance our knowledge and awareness of debt management and financial advice related to abuse over the coming year. We will invest in upskilling our frontline staff to ensure they can provide up-to-date advice.

We have maintained consistent monitoring systems using the same metrics for several years, which has allowed us to evaluate our services consistently. Looking ahead, we aim to improve our data collection methods to further enhance our service monitoring. We are exploring options for a new Domestic Abuse-specific CRM system to strengthen our service evaluation, build a better understanding of our service users, and improve time efficiency for frontline staff.

Partnerships within the voluntary sector are crucial to our delivery model. We recognise the need for staff dedicated to this work to achieve success in this area. We are participating in more community events than in previous years and are working towards increasing opportunities for cross-partner collaboration to deliver more groups and workshops both at our centre and in community outreach spaces. Expanding the scope of the Women's Hub is also essential to keep up with our ambitions.

OUR FUNDERS

As ever we couldn't do what we do for the community without the generosity of grant funders, trusts and the public. We make the call for support every year and are so grateful to everyone who responds. We are keen to ensure that the kindness and support of others is fully recognised and appreciated, for without it, the charity could not continue.

We therefore would like to thank the generous funders who invest in the work we do by provisioning of grants.

- London Borough of Hillingdon (help towards core costs)
- Garfield Weston Foundation (help towards core costs)
- The National Lottery (costs for DA Caseworker), year 3 of a 3-year grant
- Henry Smith Charities (costs for a second DA Caseworker), year 2 of a 3-year grant
- Civil Society Roots 3 round 2 (The Women's Hub)
- City Bridge Foundation (Support Advisory) commencement of a 5-year grant
- London Community Fund – MOPAC VAWG Grassroots Fund (BAME DA Caseworker) commencement of a 2-year grant

We would also like to give a big shout out and thanks to the local organisations and who made donations to Hillingdon Women's Centre.

- The Ten Percent Foundation
- Desor & Co
- Hyllendue Lodge 9 Number 7206 of Craft Freemasons
- Pride Ickenham Lodge of the Rotary Club
- MFWI Ruislip
- Coca Cola Foundation
- Drapers Company
- Buckinghamshire New University
- Christchurch
- St Giles Church

And just as importantly to everyone who either made a personal individual donation to us through our donation platforms or who contributed to fundraisers undertaken on behalf of Hillingdon Women's Centre which included

- Big Give Women's and Girls Match Fund
- North South Wines Virtual Journey to Sicily
- Luke Kingston's SkyDive
- Sandy and Alison McKinley's 100km Walk
- Hillingdon IDVA Team - 13 Bridges Walk

Every single penny contributes to the running of the Centre and the delivery of our services.

FINANCIAL SUMMARY

As detailed in the previous section we had an income of £167,821 which was a mix of both restricted and unrestricted funding. The restricted funding related to the delivery of major projects which have been successful in receiving multi year grants.

In the year ending March 2024, we spent £164,256 on our work to support women requiring our services, delivering grant funded projects, core services and managing our operating costs. 84% of these costs relate to staffing as we optimise all other expenditure as much as possible. As a result, we were able to achieve a small surplus of £3,565 which means that we can maintain our reserve levels in line with policy.

A detailed breakdown of our revenue and expenditure below:

Revenue	Year End Mar 2024	Year End Mar 2023	Year End Mar 2022	Year End Mar 2021
Grants - unrestricted	£50,000	£50,000	£35,000	£62,000
Grants - restricted	£91,237	£114,054	£54,991	£127,566
Donations and Fundraising	£26,234	£17,121	£13,259	£7,690
Other	£350	£350	£350	£350
JRS				£4,131
Total Revenue	£167,821	£181,525	£103,600	£201,737
Expenses				
Staff Costs	£141,987	£132,737	£100,808	£86,222
Establishment	£4,313	£8,500	£12,720	£4,737
Office Expenses	£4,563	£1,813	£4,331	£4,191
Professional Fees	£5,383	£12,226	£6,453	£5,597
Project Costs/Partners Costs	£4,694	£12,000	£0	£43,566
Capital Costs	£0	£0	£0	£6,007
Total Expenses	£160,941	£167,276	£124,312	£150,320
Depreciation	£3,315	£3,316	£3,316	£1,814
Net Surplus/ Deficit	£3,565	£10,933	-£24,028	£49,603

THE YEAR AHEAD

Our new funding for five years with the National Lottery will help to support the costs of our Domestic Abuse wrap-around service for the next five years, ensuring stability and sustainability for this vital service. It will strengthen our existing team of two Caseworkers and the Pathways to Healing Domestic Abuse recovery programme. This fund will be used alongside the direct award from LBH and Henry Smith.

Equally, we now have funding via MOPAC, which enabled the recruitment of a BAME Specialist DA Caseworker to improve our support offer to Black and Minoritised women fleeing abuse.

We plan to increase the number of outreach locations where we offer Domestic Abuse services in the coming year. This expansion will allow us to extend our community presence into high-demand areas, providing much-needed support.

We're also exploring opportunities to extend our collaboration with other women-led community groups in addition to our current work. We aim to identify additional funding to continue supporting grassroots initiatives and established groups locally.

Our team is working on building a DA awareness training programme that can be delivered to professionals throughout the borough, and an adapted "Healthy Relationships" workshop open to all women in the local area. This will sit within the new Prevention area of our strategy for this year.



ACKNOWLEDGEMENTS

We want to thank all of our local partners as well as our funders for their continued support to deliver our key projects and services throughout the year. We especially want to share our gratitude to the London Borough of Hillingdon, Hillingdon Libraries, St Giles Church, the Hillingdon Women in the Community Network, the Beck Theatre, Brunel University, Middlesex University, Home-Start Hillingdon, National Energy Action, Afghan Women's Group, Austin Women's Sewing Club, Hinda's Hair and Beauty and REAP – Interpreter Services. We would like to extend our heartfelt gratitude to all our staff, trustees, and volunteers who have worked with us this year. Your tireless efforts enable us to provide comprehensive support across all our services.

Our staff

- Vicky Lechuga
- Melanie Aston
- Kayci Powell
- Bola Taiwo
- Bnita Parbhakar-Sohal
- Jacqueline Dos Santos
- Sehrish Iqbal
- Veronica Kelly

Our Volunteers

- Marianna Portela
- Mena Loi
- Oluchi Iteogu
- Maisie Read
- Emilia Camarasan
- Rajneet Viridi
- Ruby Freeman
- Siobhan Bellis
- Akhila Koichery Veedu



“ ———
It's a
Sisterhood



Hillingdon Women's Centre

@HillingdonWomen



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Registered with

